



Sara Paton
Senior Consultant

Expertise

- ◆ MOS Implementation, Review & Design
- ◆ Active Management Behaviour Coaching & Transitioning Behaviour
- ◆ Operational Excellence Gap Analysis & Improvement
- ◆ Business Process Review, Evaluation & Optimisation
- ◆ ERP Implementation & Optimisation including SAP and MIMS Ellipse
- ◆ Asset Maintenance and Facilities Planning & Scheduling
- ◆ Zero Based & Activity Based Costing, Planning & Analysis

Education & Qualification

- ◆ Master of Innovation and Entrepreneurship
- ◆ Post Grad Business Enterprise

Sara has over 20 years of business analysis and maintenance planning systems experience including leadership and management roles in business improvement. Her work has been across a range of industries including water utilities, mining, transportation, government facilities, and entrepreneurial ventures in Australia.

Sara has worked in a variety of different roles within large organisations, and brings with her experience across a multitude of areas including, MOS Design & Implementation, Supervisory Coaching, Asset Management, Finance, Business Services, Business Improvement and IT. This gives Sara a unique ability to integrate across various departments ensuring information is flowing efficiently; included in this is the ability to specify operational needs into IT requirements clearly.

Sara has a passion for coaching and continuous improvement, and uses this to deliver added value through resource development to ensure sustainability.

Clients and Projects

Following are two examples of recent projects:

- ◆ **Water Corporation** – Lead a team of coaching resources, coaching Senior Managers, and team leaders in application of active management principles and MOS tools. Developed and implemented Management Operating Systems (MOS) across a range of areas including operations and maintenance, asset management and planning. Developed and installed Master Schedules, including forecasts and activity lists to determine sustainable levels of operational and maintenance resourcing required across extensive regional water & sewerage networks. Development of Benefits Realisation Plans to realise the identified savings as result of Master Schedules and MOS Implementation was an integral part of this work.
- ◆ **Transdev Australasia** – Facilitated the delivery of a new business IT network consisting of 6 major systems and 14 other integrated applications aligning to a central data warehouse. Project managed the full business review, process redesign & business restructure (total of 1200 FTEs). Implemented a single operational control centre, combining the operations of 7 remote depots in a 24/7, 600 bus fleet operation.

Other organisations include:

- ◆ Rio Tinto
- ◆ P&O
- ◆ Spotless Limited
- ◆ Asset Services