



Kati Karhunen
Senior Consultant

Kati has over 20 years of international consulting and management experience including, operational improvement, training and education, and line management. Kati has worked with a number of clients in Australia, Europe, Asia and Africa, helping business to identify opportunities for improvement and realizing benefits by increased productivity, throughput, and cost reduction. Kati has worked in a variety of industries, including mining, utilities, transportation/logistics, manufacturing, telecommunications and customer service.

Clients and Projects

Following are three examples of recent projects:

Expertise

- ◆ Management Operating System
- ◆ Operational Improvement
- ◆ Training & Behavioural Coaching
- ◆ Project Management

Education & Qualification

- ◆ Master of Economics and Business Administration

- ◆ **Water Corporation** – Implementation manager leading a team of consultants and client team members to install a Management Operating System (MOS), and coach and train managers in active supervision skills, resulting in significant productivity improvements and cost reductions.
- ◆ **QR National** – Senior Consultant, working with the Railway's Asset Maintenance division to implement Management Operating System with major focus on improving track maintenance planning process and practice, resulting in an increase in on-time track handback by 25%.
- ◆ **Barrick Mining Group** – Lead consultant for four Continuous Improvement Project initiatives in a gold mine in Papua New Guinea. Key results: Improved average shovel dig rates by 23%; improved crusher performance and coarse ore stockpile levels, and installed Management Operating System at the Mill Concentrator area to contribute towards additional gold recovery rates (est. 0.3% additional recovery).

Other clients include:

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| ◆ BHP Billiton Energy Coal | ◆ Mayne Pharmaceuticals |
| ◆ Yancoal | ◆ Tele2 Europe |
| ◆ Thorensen Thailand | ◆ Optus |
| ◆ Swire Cold Storage | ◆ Virgin Mobile Australia |
| ◆ ComGroup, | ◆ PLDT (Philippines Long Distance Telephone) |
| ◆ WesFarmers Energy | ◆ Reliance India |
| ◆ Leviathan Resources | |